



SHERATON PROJECT

SHERATON INTERIORS

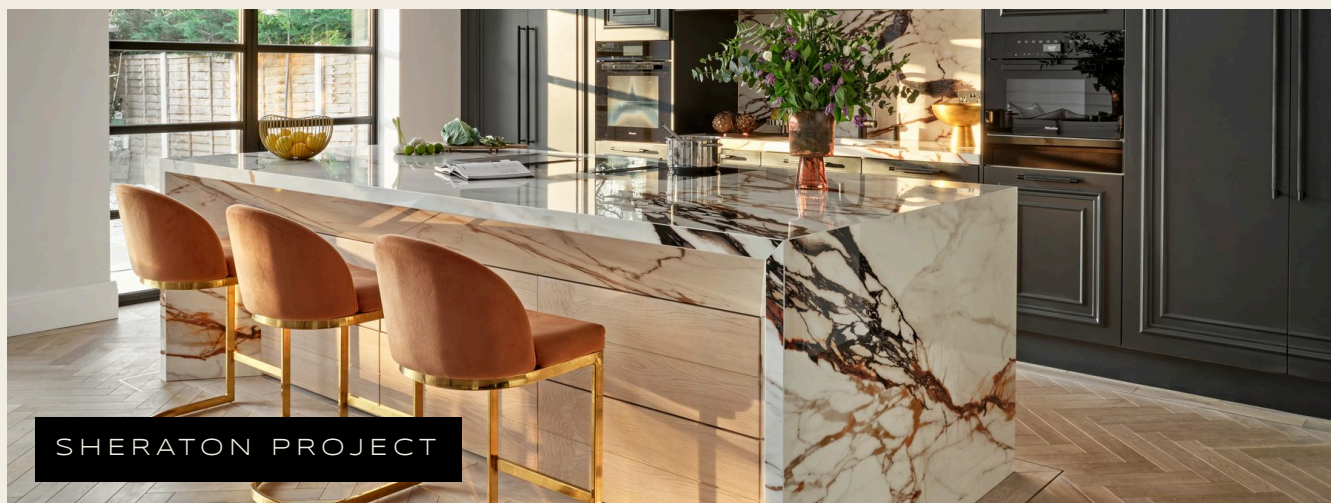
Your guide to a *seamless* Sheraton experience

From your order to the day you cook your first meal: every stage, the people looking after you, and checklists for you and your builder.

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CLIENT GUIDE

Thank you for inviting us into your home



We're Shehryar and Nadia Khan, the founders of Sheraton Interiors, an award-winning, family-run design studio in Twickenham. Thank you for choosing us to create your new kitchen.

The design is agreed. Now our job is to make the rest of the journey as calm and clear as the design process that brought you here. This guide walks you through every stage, introduces the people you'll be working with and explains what we'll need from you along the way.

It includes checklists you and your builder can tick off as you go. Please share it with your builder, architect or interior designer: a kitchen goes smoothly when everyone works from the same plan.

If anything is unclear, ask us. That's what we're here for.

Shehryar & Nadia Khan

Founders and Directors, Sheraton Interiors

Fifteen steps, five phases

One straight path from your order to aftercare. The next pages explain each stage: what happens, who leads it and what we need from you.



PHASE ONE

Confirm & survey

1 Order confirmed · 2 Site survey · 3 Survey and first-fix plans · 4 Survey order sign-off

PHASE TWO

Make

5 Manufacture · 6 Goods received, dates confirmed

PHASE THREE

Prepare & deliver

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PHASE FOUR

Install

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PHASE FIVE

Finish

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Confirm & survey

1

Your order is confirmed

Day one

You've signed your sales order and paid your 35% deposit, confirming our partnership. We plan your site survey around your builder's programme.

Led by your designer · **From you** your builder's programme and target dates

2

Site survey

When the room is ready

We measure the room precisely once walls, openings and structural work are final, so every measurement holds.

Led by your designer · **From you** a survey-ready room (checklist, page 10)

3

Survey and first-fix plans

After the survey

Your post-survey and first-fix plans show where water, waste and electrics must go. Check every detail with your builder, architect and interior designer.

Led by your designer, with our CAD team · **From you** a careful review and approval

4

Survey order sign-off

Releases production

Approved plans become your survey order, signed by DocuSign. Once it's signed and your 35% survey payment is made, your order goes to the manufacturer.

Led by your designer and Mehroze · **From you** signature and survey payment

From here your order is fixed: anything added or changed becomes an additional order.

Make

5

Manufacture

Typically 8–12 weeks

Your kitchen is made to your approved specification while your builder completes first fix to our plans. Our factories close for Christmas from 14 December to 11 January.

Led by Mehroze · **From you** updates on your build, and first fix done to our plans

6

Goods received, dates confirmed

Before delivery

When your order is ready, we confirm your delivery date and installation start, and book them in with you. Your final balance is due 14 working days before delivery.

Led by Mehroze and Harps · **From you** confirmation the room will be ready, and your final balance

PHASE THREE Prepare & deliver

7

Pre-delivery

5 days before delivery

We invite you to your private project channel on Slack, with your designer, Mehroze, Harps, your installer and Jarvis, our AI assistant.

Led by Mehroze · **From you** join your channel and complete the pre-delivery checklist

8

Delivery day

Booked time slot

A two-person delivery team arrives within your booked window and brings everything into the kitchen space.

Led by our delivery team · **From you** clear access, parking and someone at home

PHASE FOUR Install

Usually about four weeks to practical completion

9

Installation

Worktops included

Our installation team fits your furniture to the approved plans, with Harps overseeing the programme. Ours is a dry installation, so your own trades connect electrics, gas and plumbing.

Led by Harps and our installers · **From you** a clear, safe working area, and your trades booked for connections

10

Stage 1 sign-off

Furniture fitted

With the furniture fitted and ready for worktops, your designer and Harps walk through the kitchen with you, check for damage and list any snags.

Led by your designer and Harps · **From you** attend, or nominate someone to sign off for you

11

Worktops

Template, approve, fit

The fabricator templates your worktops on site and issues a worktop sign-off report, which needs your approval the same day. Your worktops are then made to measure, typically within 7 to 10 working days, and fitted.

Led by Mehroze, with our fabricator · **From you** same-day approval of the report

12

Splashback, glass and boiling-water tap

After worktops

Splashbacks and any glass are templated once the worktops are in, then fitted. Your boiling-water tap and final fittings follow.

Led by Harps · **From you** access on the booked days

PHASE FIVE Finish

13

Remedials If needed

Any snags or outstanding items are ordered and booked in. Made-to-order parts typically take 4 to 6 weeks; most remedials don't stop you using your kitchen.

Led by Harps · **From you** photos of anything you spot, posted in your channel

14

Stage 2 sign-off Practical completion

We walk through the finished kitchen together. Stage 2 marks practical completion and starts your guarantee: 10 years on furniture and 2 years on installation.

Led by Harps and your designer · **From you** your final sign-off

15

Aftercare For years to come

You receive our kitchen care guide and, with your permission, we photograph your finished kitchen. We're on hand whenever you need us.

Led by Mehroze · **From you** a review, and an introduction to a friend, if you're happy

PAYMENTS AT A GLANCE

Three payments, each tied to a milestone

Each payment unlocks the next stage, so paying on time keeps your dates on track. Your order sets out the amounts.

35%

Deposit

At order. Confirms your project and reserves your design.

35%

Survey payment

At survey order sign-off. Releases your order to the manufacturer.

30%

Final balance

14 working days before delivery. Clears the way for delivery.

Additional orders. Once your survey order is signed, your contract isn't amended. Anything added or changed becomes an additional order, with its own invoice and payments.

Keep your money safe. Our bank details never change. If you're ever told they have, don't pay: call us on 0208 894 5650.

The people looking after your kitchen

You'll have a main point of contact at every stage, and the whole team can see your project.

	Your designer MARK HASSETT · NATALIE RAU · RINA PATEL	Your main contact through design, survey and plans, in your project channel, and with you at your Stage 1 and Stage 2 sign-offs.
	Mehroze Khan PROJECT MANAGER	Coordinates your survey order, manufacture, delivery and dates, and keeps you informed at every stage. Your day-to-day contact once your order is placed.
	Harpreet Suri INSTALLATION MANAGER · "HARPS"	Schedules your installation, leads your Stage 1 and Stage 2 sign-offs with your designer and organises any remedials.
	Installation team MARK GODFREY · BAZ · HAYTHAM	Experienced installers who fit your furniture to the approved plans. Your installer joins your project channel too.
	Erin & Loretta CAD DESIGN TEAM	Prepare your survey drawings and plans so every measurement is documented.
	Jarvis YOUR AI ASSISTANT	Lives in your project channel and can see your live project record, so it can answer questions about your dates and stages, day or night. If it can't, it tags the right person.

What's included in your project

Your proposal sets out exactly what we provide. Here it is in one place, so you and your builder know where our work ends and theirs begins.

- 01 **Full technical survey**
Every wall, opening and service position measured once the room is ready.
- 02 **Your technical pack**
Construction drawings, M&E plans and elevation details for your builder and trades.
- 03 **Built-to-order bespoke cabinetry**
Made to your approved specification; nothing comes off a shelf.
- 04 **Two-person delivery**
Everything brought into your kitchen space on your booked day.
- 05 **Dry installation**
Your furniture fitted to the approved plans by our installation team.
- 06 **Worktops, start to finish**
Templating, delivery and installation of your worktops.
- 07 **A fully project-managed service**
Tailored to your space and schedule, with Mehroze coordinating every date.

GOOD TO KNOW

What “dry installation” means

We install your furniture and worktops. Connecting the services is done by your own qualified trades, so it's worth booking them early.

SHERATON

Furniture installation, worktop templating and fitting, and coordinating your installation programme

YOUR TRADES

Electrics, gas and plumbing, including connecting your sink, taps, hob and appliances

Plan ahead. Book your electrician, plumber and Gas Safe registered engineer for second fix, and share their dates with Harps.

Clear roles keep a project calm

Most surprises on site come from a task nobody owned. Here's who leads each part of your project.

TASK	SHERATON	YOU	YOUR BUILDER & TRADES
Room ready for survey: walls, openings, structure		☐	☒
Design, site survey, survey and first-fix plans	☒	☐	
Checking plans against the site	☐	☒	☒
First fix to our plans: water, waste, electrics			☒
Signing the survey order; payments on time		☒	
Ordering, manufacture and delivery logistics	☒		
Access, parking, permits, floor protection	☐	☒	☐
Flooring and wall finishes before installation		☐	☒
Furniture installation, worktop templating and fitting	☒		
Second fix: connecting electrics, gas and plumbing	☐	☐	☒
Stage 1 and Stage 2 sign-offs	☒	☒	
Remedials and aftercare	☒		
Rubbish removal (we're happy to quote)	☐	☒	☐
Building Control sign-off for the wider build		☐	☒

☒ Leads ☐ Supports

Ours is a dry installation: your own trades connect the services. See page 8.

Before your site survey

We survey once the room is fixed, so every measurement holds. Surveying too early means measurements can change.

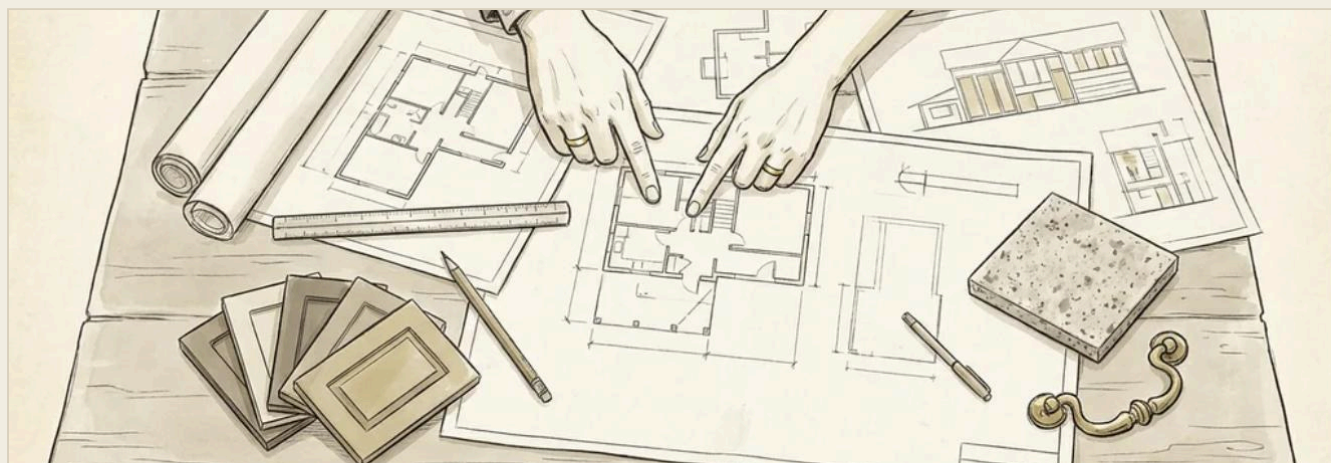


- ☐ Structural walls and openings are final
- ☐ Demolition finished; steels and structural supports in place
- ☐ Windows and external doors fitted, or their final sizes confirmed
- ☐ Finished floor level and ceiling height agreed with your builder
- ☐ Any boxing, beams or protrusions in place so we can measure around them
- ☐ Plumbing and electrical routes planned to match the design
- ☐ Safe, clear access to the room on the day

NOTES

Checking your survey plans & order

The last chance to change things without adding time or cost. Review them together before you sign.



- ☐ Wall measurements where the furniture will go
- ☐ Ceiling height from the finished floor
- ☐ Boxing, beams or protrusions that could clash with furniture
- ☐ Openings, doors and windows
- ☐ Appliances, handles, worktops and accessories exactly as you want them
- ☐ Lighting transformers have an electrical feed
- ☐ Sockets sit in the unit next to or above an appliance, never behind it
- ☐ Integrated appliances: feed behind the appliance, spur switches placed by your electrician
- ☐ Plans approved in writing

1
Plans approved

2
Survey order signed
by DocuSign

3
Survey payment
made

4
Your order goes into
production

First fix

Services in the right place mean your furniture fits first time.

-
- ☐ Our first-fix plans shared with your builder, electrician and plumber
 - ☐ Water and waste positions match the plans
 - ☐ Sockets, spurs and switches positioned as drawn
 - ☐ Feeds in place for lighting transformers
 - ☐ Extractor ducting route agreed with your builder
 - ☐ Services photographed before walls are closed up
 - ☐ Any change on site reported to us before plastering
-

Getting everyone aligned

Your architect, builder, interior designer and Sheraton, working from one plan.

-
- ☐ Our latest plans sent to your architect, builder and interior designer
 - ☐ Your builder's programme shared with Mehroze, with any changes
 - ☐ One person agreed to approve plans and sign-offs, plus a stand-in
 - ☐ Building Control dates that depend on the kitchen shared with us
 - ☐ Mehroze copied into emails about the kitchen
 - ☐ Site decisions that affect the kitchen checked with us in writing first
 - ☐ Your electrician, plumber and Gas Safe engineer booked to connect services after our dry installation
-

Before delivery

If the room isn't ready, delivery and installation move to the next available date.
Work through this list in the week before.



- ☐ Flooring and wall finishes complete
- ☐ Wet trades finished: plaster and screed dry, confirmed by your builder with a moisture meter
- ☐ Room weathertight and heated to normal living temperature for several days
- ☐ Underfloor heating, if fitted, commissioned and brought up to temperature gradually
- ☐ Site secure, clean and ready to receive the kitchen
- ☐ Clear access route and floors protected
- ☐ Parking arranged for delivery and installation teams, including any permits
- ☐ Told us about stairs, narrow access or which floor the kitchen is on
- ☐ Delivery address confirmed
- ☐ Final balance paid, 14 working days before delivery
- ☐ Joined your project channel on Slack (your invite arrives 5 days before delivery)

Delivery day

A two-person team brings everything into the kitchen space.

-
- ☐ Someone at home for the whole delivery window
 - ☐ A clear route from the van to the room
 - ☐ Space in the room for every box and panel
 - ☐ Children and pets kept clear of the route
 - ☐ Anything visibly damaged photographed and posted in your channel that day
-

Installation & Stage 1

Stage 1 happens when the furniture is fitted and ready for worktops.

-
- ☐ Kitchen area clear for the installers each day
 - ☐ Told Harps in advance if other trades need to be in the room
 - ☐ Stage 1 sign-off booked, with you or your nominee on site
 - ☐ Snag list checked and agreed
 - ☐ Available for worktop templating and the same-day worktop sign-off
-

Stage 2 sign-off

Practical completion: your kitchen is ready for daily use.

-
- ☐ Every door, drawer and appliance opened and checked with us
 - ☐ Finishes checked in good daylight
 - ☐ Any remaining remedials listed, with dates agreed
 - ☐ Kitchen care guide received
 - ☐ Guarantee started: 10 years on furniture, 2 years on installation
-

Why your worktops come after Stage 1



Worktops are made to measure from a template taken on site, so your furniture has to be fitted, level and checked first. Stage 1 confirms it is. Stage 2 confirms everything is finished and starts your guarantee.

Your installation usually reaches practical completion within about four weeks, worktops included. The gap between templating and fitting is the time it takes to make your worktops: typically 7 to 10 working days.

1 SHERATON Furniture fitted Cabinets installed and levelled.	2 YOU & SHERATON Stage 1 sign-off Walk-through and snag list.	3 FABRICATOR Templating Worktops measured on site.	4 YOU Report approved Same-day sign-off of the worktop report.
5 FABRICATOR Made to measure Typically 7–10 working days.	6 SHERATON Worktops fitted Then splashback and glass are templated.	7 SHERATON Finishing Splashback, glass, boiling-water tap.	8 YOU & SHERATON Stage 2 sign-off Practical completion; guarantee starts.

● Sheraton or our fabricator
● Needs you

Slack, your team and Jarvis

Five days before delivery, we'll invite you to your own private channel in the Sheraton Interiors Slack workspace. From then on, it's our main way of keeping in touch through delivery, installation and sign-off.



- 1 Look out for your invitation link.** We'll send you a link to join your project channel.
- 2 Download the free Slack app** on your phone, iPad or tablet, or use Slack on your laptop.
- 3 Join your channel.** It's private to your project and named with your surname and postcode.
- 4 Turn on notifications** so you see delivery and installation updates as they happen.

Who's in it

Your designer, Mehroze, Harps, your installer and Jarvis.

Pinned for you

Your project details, survey documents and this guide. The header shows your current stage and next key date.

Use it for

Updates, quick questions, site photos, and reporting snags with a photo.

Ask Jarvis

Mention @Jarvis with any question. Jarvis can see your live project record, so it can answer about your dates, stages and documents. If not, it tags the right person.

When we reply

Mon–Fri, 10am–6pm; Sat, 10am–5pm (Harps works Mon–Fri). Closed Sundays. Jarvis answers at any time.

Emails continue

You'll still receive an email from us at each key stage. Urgent on site? Call 0208 894 5650.

If something isn't right, here's what happens

Even the best projects have a snag or two. What matters is how quickly and calmly they're put right, and that you always know what's happening.

Remedials

A remedial is anything that needs putting right or completing after installation: a scratched panel, an adjustment, a missing part or an item still on order.

- **Spotted** at Stage 1, Stage 2, or by you, with a photo in your channel.
- **Logged** by Harps, who confirms what's needed.
- **Ordered.** Made-to-order parts typically take 4 to 6 weeks.
- **Booked** on a date agreed with you.
- **Signed off** once completed and checked with you.

Most remedials don't stop you using your kitchen. An item on back order, such as an appliance, won't hold up the rest of your installation where we can work around it.

Delays

Most delays come from the wider build rather than your kitchen. When something outside our control affects your dates, we tell you straight away and keep everything else moving.

- **We tell you early**, in your channel or by phone, as soon as we know.
- **We give you a revised date** and explain what it affects.
- **We keep what we can moving**, installing around a late item rather than stopping.
- **If the site isn't ready**, we reschedule to the next available slot.

How we keep your dates on track, together

Common causes of delay

- Building work running over
- The room not ready for survey, delivery or installation
- Changes after the survey order is signed
- A supplier back order or transit damage
- Factory shutdowns, including Christmas: 14 December to 11 January

How you can help

- Share your builder's programme and any changes
- Approve plans and reports promptly
- Keep to the payment milestones
- Use the checklists before each stage

What we'll always do

- Tell you what's happening and why
- Give you a named person to speak to
- Confirm new dates in writing
- Put things right to our standard

GOOD TO KNOW

Painted & stained kitchens

Painted and stained furniture can't be altered or cancelled once production starts. We aim for consistent colour, but slight variations can occur between items.

Additional orders

Once your survey order is signed, it isn't amended. Anything added or changed becomes an additional order, with its own invoice and payments.

Living without a kitchen

If you need a temporary worktop or hob while you wait, tell us early and we'll talk through the options with you and your builder.

Rubbish removal

Installation creates packaging and waste. Removal isn't included, but we're happy to quote for it on request.

Living with timber and stone

Wood and stone are natural materials. They respond to heat, humidity and water, and they age with character. A few simple habits keep them looking their best for years.



YOU & YOUR BUILDER

Before we install

- **Wet trades dry.** Screed takes about a day per millimetre for the first 50 mm, and longer beyond that or in cold weather. Confirm with a moisture meter.
- **Weatherproof and warm.** Windows and doors fitted; room heated to living temperature for several days before delivery.
- **Dry it the right way.** Heating, ventilation and dehumidifiers, not portable gas heaters, which release moisture.
- **Underfloor heating commissioned** and brought up to temperature gradually before your kitchen arrives.

YOU

Once it's yours

- **Keep it steady.** A small digital hygrometer shows humidity at a glance.
- **Change heating gradually.** With underfloor heating, a degree or two a day, and keep the floor surface no warmer than 27°C.
- **Keep heat sources clear** of timber doors and panels, and appliance ventilation gaps open.
- **Ventilate.** Extractor on while cooking and for 10–15 minutes after; dry laundry elsewhere.
- **Let it settle.** Small movement in the first heating season is normal. If a door or drawer needs adjusting, let us know.

Wood, painted and stained finishes

Every timber finish is natural, so expect variation in grain and colour between items and from samples.

NATURAL WOOD

Grain you can see

Each piece has its own grain and tone, and colour changes with light: oak warms, walnut lightens. For even ageing, avoid leaving objects in one spot in strong sun for long periods in the first months.

Clean: damp microfibre cloth with a little mild liquid soap, then dry.

Avoid: wax or silicone polishes, abrasives, bleach, multipurpose sprays, solvents.

PAINTED WOOD

Colour with character

Durable but not indestructible. On painted solid-timber doors, a fine hairline can appear where joints meet as the wood adjusts to heat and humidity, most often in the first heating season. It's a recognised characteristic of painted timber.

Clean: damp microfibre cloth, mild soap, then dry.

Avoid: abrasive pads, melamine "magic" sponges and strong cleaners.

Chips: ask us rather than touching in yourself.

STAINED WOOD

Tone with depth

Stain lets the grain show through, so colour varies with each board's natural tone and mellows or deepens with light.

Clean: as for natural wood.

Avoid: abrasives and solvents.

Scratches: a deep scratch can expose paler timber; ask us about a repair.

EVERYDAY

Water, steam & spills

-
- **Wipe spills straight away**, especially on edges, joints and around the sink, dishwasher and boiling-water tap.
 - **Let your dishwasher cool** before opening it after a cycle, so steam doesn't hit the worktop edge and doors.
 - **Keep steam from wall units.** No kettles, coffee machines, slow cookers or toasters underneath them.
 - **No damp tea towels** over doors, and no wet cloths left on worktops.
 - **Damp, not wet, mop.** Standing water can swell plinths and cabinet bases.
 - **Check under your sink.** If you spot a leak, turn off the water, call your plumber and let us know.
-

Quartz, porcelain and natural stone

Your fabricator's care guide for your specific worktop always comes first. These are the essentials for each material.

ENGINEERED STONE

Quartz

Quartz bound with resin. Non-porous, so it never needs sealing.

Heat The resin can scorch, discolour or crack. Always use a trivet; never put pans straight from the hob or oven onto it.

Clean Warm soapy water or a pH-neutral cleaner.

Avoid Bleach, oven cleaner, paint strippers, solvents, cutting on the surface. Knocks can chip edges.

SINTERED SURFACE

Porcelain

Fired at very high temperatures: highly resistant to heat, stains and UV light, and needs no sealing.

Edges Very hard, but edges and corners can chip if struck.

Heat A mat under appliances that give off constant heat; trivets as good practice.

Avoid Hydrofluoric acid, oven cleaners, floor strippers. Use a chopping board.

NATURAL STONE

Granite & quartzite

Every slab is unique. Veining, colour and natural pits or fissures vary from samples and are part of its character.

Seal Sealed to resist staining; reseal as your fabricator advises.

Spills Wipe oil, wine and coffee promptly.

Clean pH-neutral stone cleaner; trivets for hot pans.

NATURAL STONE

Marble

Softer and sensitive to acid: lemon, vinegar, wine, tomato and many cleaners etch dull marks. Sealing helps against stains, but nothing prevents etching. It gains a soft patina over time.

Daily Coasters, chopping boards, spills wiped at once, pH-neutral stone cleaner only.

Reseal Typically every 6–12 months in a kitchen, or when water darkens the stone instead of beading.

Every worktop

- Chopping boards and trivets
- Keep joints and sink area dry

- Never stand or sit on worktops
- No sudden temperature changes

- No weight on unsupported overhangs
- Renew a failed sink seal

Frequently asked questions

How long will my kitchen take?

Manufacture typically takes 8–12 weeks from when your survey order is signed and paid. Installation then usually reaches practical completion within about four weeks, worktops included.

Can I make changes after signing the survey order?

Your survey order isn't amended once signed. Anything added or changed becomes an additional order, with its own invoice and payments. Painted and stained kitchens can't be altered once production starts.

Why are there two sign-offs?

Stage 1 checks the fitted furniture before your worktops are templated, so they fit exactly. Stage 2 confirms everything is finished, marks practical completion and starts your guarantee.

Why is there a wait for worktops?

Worktops are made to measure from a template taken after your furniture is fitted. They're typically made within 7 to 10 working days, so please approve the worktop report the same day.

Can I use my kitchen during installation?

Not until the worktops are in and your trades have connected the sink, taps and appliances. If you need a temporary arrangement, ask us early.

Do I need to be at home?

For delivery and for your Stage 1 and Stage 2 sign-offs, yes, or someone you nominate. During installation, Harps will agree access arrangements with you.

Who connects appliances, gas and plumbing?

Ours is a dry installation: we install your furniture and worktops, and your own qualified trades connect electrics, gas and plumbing. Book them early and share their dates with Harps.

What if something arrives damaged or is missing?

Post a photo in your channel. We'll log it, order the replacement as a remedial and book it in, keeping the rest of the installation moving where we can.

What does my guarantee cover?

Your furniture is guaranteed for 10 years and your installation for 2 years, starting from Stage 2 sign-off. Full details are in our terms and conditions.

Do you take rubbish away?

Rubbish removal isn't part of our service, but we're happy to give you a quote.

Can my builder or architect talk to you directly?

Please do. We work closely with builders, architects and interior designers. Copy Mehroze into emails so nothing is missed.

What is Jarvis? Am I talking to a person?

Jarvis is Sheraton's AI assistant. It can see your live project record, so it answers questions about your dates, stages and documents at any time. If it can't help, it tags the right person. Your team always replies personally.

When will the team reply on Slack?

Monday to Friday, 10am–6pm, and Saturday, 10am–5pm. Harps works Monday to Friday, and we're closed on Sundays. Jarvis answers at any time. Urgent on site? Call 0208 894 5650.

Will I still receive emails?

Yes. You'll receive an email from us at each key stage of your journey. Your Slack channel adds day-to-day contact during delivery and installation.

Will you photograph my kitchen?

With your permission, we'd love to photograph and film your finished kitchen. We'll bring a small thank-you with us.

Do you offer a referral reward?

Yes: £500 in vouchers for every friend you refer who commissions a project with us, with no limit. See page 24 for how it works.

Who do I speak to if I'm not happy?

Speak to Mehroze first. If you feel it isn't resolved, ask for Shehryar or Nadia. We'd always rather hear about it early.



SHERATON PROJECT

REFER A FRIEND

Share the experience, and we'll say thank you

£500

in vouchers for every friend who
commissions a project with us

1

Introduce them

Ask your friend to mention your name when they get in touch on 0208 894 5650 or info@sheratoninteriors.co.uk, or tell your designer or Mehroze about them, with their permission.

2

We look after them

They'll have the same design-led service you've had, from their first consultation to their own Stage 2 sign-off.

3

We say thank you

Once their project is under way, with their survey order signed and paid, we'll send you £500 in vouchers.

No limit. £500 in vouchers for every friend who commissions a project.

New to Sheraton. Your friend should be new to us, and mention you so we know who to thank.

Any time. Refer friends at any stage of your project, and long after it's finished.



SHERATON PROJECT

AFTER COMPLETION

Yours to enjoy, with us still on hand

10

years on furniture

2

years on installation

Kitchen care guide

Simple care tips to keep every surface looking its best.

Photography

With your permission, we'll capture your kitchen and celebrate it with you.

Your review

As a family business, your feedback means a great deal and helps future clients.

Referral reward

£500 in vouchers for every friend who commissions a project. See page 24.

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SHERATON
INTERIORS

We don't just sell boxes, we design stunning
spaces.

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